

Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: Professional Workforce Preparation-

INSTRUCTOR: Rivera-Estronza, Lizzette

SUBJECT, COURSE NUMBER, SECTION: POFT 1313-2A1

CRN: 10605

DEPARTMENT: Business Technologies

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 5

ENROLLMENT: 9

DELIVERY METHOD: URL/Email

SEMESTER & YEAR: Spring 2019

| STATE- MENT | FREQUENCY OF RESPONSES | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|--|------------------------|---|---|---|---|--|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
| | 5 | 4 | 3 | 2 | 1 | THIS SECTION | ALL COURSES THIS INSTRUCTOR | ALL COURSES THIS DEPARTMENT | ALL COURSES THIS DEPT-PAPER | ALL COURSES THIS DEPT-ONLINE | COLLEGE- WIDE PAPER | COLLEGE- WIDE ONLINE |
| 1 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.40 | 4.59 | 4.63 | 4.43 | 4.62 | 4.44 |
| 2 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.53 | 4.59 | 4.61 | 4.49 | 4.63 | 4.47 |
| 3 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.30 | 4.53 | 4.55 | 4.45 | 4.56 | 4.35 |
| 4 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.40 | 4.48 | 4.51 | 4.36 | 4.49 | 4.27 |
| 5 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.60 | 4.58 | 4.60 | 4.48 | 4.61 | 4.43 |
| 6 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.30 | 4.59 | 4.63 | 4.44 | 4.59 | 4.39 |
| 7 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.50 | 4.58 | 4.62 | 4.45 | 4.62 | 4.45 |
| 8 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.35 | 4.66 | 4.72 | 4.44 | 4.74 | 4.49 |
| 9 | 1 | 4 | 0 | 0 | 0 | 4.20 | 4.15 | 4.61 | 4.66 | 4.41 | 4.68 | 4.41 |
| 10 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.45 | 4.63 | 4.70 | 4.35 | 4.71 | 4.47 |
| 11 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.25 | 4.56 | 4.62 | 4.34 | 4.60 | 4.37 |
| 12 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.45 | 4.62 | 4.69 | 4.35 | 4.65 | 4.41 |
| 13 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.45 | 4.60 | 4.66 | 4.38 | 4.64 | 4.43 |
| 14 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.65 | 4.59 | 4.64 | 4.41 | 4.65 | 4.48 |
| 15 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.55 | 4.57 | 4.64 | 4.34 | 4.63 | 4.39 |
| 16 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.70 | 4.61 | 4.66 | 4.43 | 4.65 | 4.45 |
| 17 | 3 | 1 | 0 | 0 | 0 | 4.75 | 4.42 | 4.56 | 4.59 | 4.47 | 4.63 | 4.47 |
| 18 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.50 | 4.60 | 4.67 | 4.34 | 4.69 | 4.40 |
| 19 | 3 | 0 | 2 | 0 | 0 | 4.20 | 3.90 | 4.57 | 4.65 | 4.26 | 4.63 | 4.41 |
| 20 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.35 | 4.52 | 4.60 | 4.24 | 4.56 | 4.27 |
| 21 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.55 | 4.62 | 4.68 | 4.43 | 4.62 | 4.40 |
| 22 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.65 | 4.58 | 4.66 | 4.27 | 4.61 | 4.35 |
| 23 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.55 | 4.61 | 4.65 | 4.47 | 4.62 | 4.46 |
| Overall Column Average (in percentage %) | | | | | | 91.4% | 88.4% | 91.4% | 92.8% | 87.4% | 92.6% | 88% |
| 24 | 1 | 4 | 0 | 0 | 0 | 4.20 | 4.20 | 4.14 | 0.00 | 4.14 | 0.00 | 4.25 |
| 25 | 1 | 4 | 0 | 0 | 0 | 4.20 | 4.20 | 4.22 | 0.00 | 4.22 | 0.00 | 4.30 |
| 26 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.50 | 4.37 | 0.00 | 4.37 | 0.00 | 4.34 |
| 27 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.40 | 4.26 | 0.00 | 4.26 | 0.00 | 4.44 |
| 28 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.30 | 4.37 | 0.00 | 4.37 | 0.00 | 4.38 |
| 29 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.60 | 4.45 | 0.00 | 4.45 | 0.00 | 4.45 |

THE COURSE

1. Course objectives clear & reasonable
2. Learning experiences consistent with objectives
3. Learned a lot in this course
4. Course is generally interesting
5. Text / supporting materials consistent with objectives stated in the syllabus
6. Assignments are clear and appropriate
7. Method of eval/grade policy was clearly explained

THE INSTRUCTOR

8. Appears knowledgeable & competent ...
9. Is well prepared for class
10. Conveys interest in subject
11. Presents ideas in an organized way
12. Evaluates work thoughtfully & fairly
13. Encourages initiative
14. Encourages participation
15. Is interested in students
16. Is available for help & advice

THE INSTRUCTOR

17. Challenges me to think
18. Is reliable in meeting class or present in online course
19. Returns graded tests & papers within a reasonable length of time
20. Explains difficult concepts fully
21. Tests/assessments were fair & a reflection of what we were responsible for
22. Encourages me to ask questions
23. Overall rating of this instructor

Online Course Questions

24. Course introduction video helped my readiness.
25. Course orientation module helped my readiness.
26. Course design was easy to follow and navigate.
27. Instructor encouraged interaction with classmates through discussion boards and/or group projects.
28. Graded assignments/exams provide accurate assessment of my knowledge of course content.
29. The course tools allowed me to monitor my progress towards meeting the established outcomes.

NOTE: 4.00 = 80%

RATING SCALE:

5 = Strongly Agree, 4 = Agree,
3 = Neutral, 2 = Disagree,
1 = Strongly Disagree

RATING SCALE:

Statement 23

5 = Excellent, 4 = Good, 3 = Average,
2 = Needs Improvement,
1 = Needs Substantial Improvement

Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: Intermediate Keyboarding-MW

INSTRUCTOR: Rivera-Estronza, Lizzette

SUBJECT, COURSE NUMBER, SECTION: POFT 2301-1A1

CRN: 10606

DEPARTMENT: Business Technologies

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 4

ENROLLMENT: 6

DELIVERY METHOD: Paper

SEMESTER & YEAR: Spring 2019

| STATE- MENT | FREQUENCY OF RESPONSES | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|--|------------------------|---|---|---|---|--|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
| | 5 | 4 | 3 | 2 | 1 | THIS SECTION | ALL COURSES THIS INSTRUCTOR | ALL COURSES THIS DEPARTMENT | ALL COURSES THIS DEPT-PAPER | ALL COURSES THIS DEPT-ONLINE | COLLEGE- WIDE PAPER | COLLEGE- WIDE ONLINE |
| 1 | 1 | 3 | 0 | 0 | 0 | 4.25 | 4.40 | 4.59 | 4.63 | 4.43 | 4.62 | 4.44 |
| 2 | 1 | 3 | 0 | 0 | 0 | 4.25 | 4.53 | 4.59 | 4.61 | 4.49 | 4.63 | 4.47 |
| 3 | 2 | 0 | 1 | 0 | 1 | 3.50 | 4.30 | 4.53 | 4.55 | 4.45 | 4.56 | 4.35 |
| 4 | 2 | 1 | 0 | 1 | 0 | 4.00 | 4.40 | 4.48 | 4.51 | 4.36 | 4.49 | 4.27 |
| 5 | 2 | 2 | 0 | 0 | 0 | 4.50 | 4.60 | 4.58 | 4.60 | 4.48 | 4.61 | 4.43 |
| 6 | 1 | 3 | 0 | 0 | 0 | 4.25 | 4.30 | 4.59 | 4.63 | 4.44 | 4.59 | 4.39 |
| 7 | 2 | 2 | 0 | 0 | 0 | 4.50 | 4.50 | 4.58 | 4.62 | 4.45 | 4.62 | 4.45 |
| 8 | 2 | 1 | 1 | 0 | 0 | 4.25 | 4.35 | 4.66 | 4.72 | 4.44 | 4.74 | 4.49 |
| 9 | 0 | 3 | 1 | 0 | 0 | 3.75 | 4.15 | 4.61 | 4.66 | 4.41 | 4.68 | 4.41 |
| 10 | 2 | 1 | 1 | 0 | 0 | 4.25 | 4.45 | 4.63 | 4.70 | 4.35 | 4.71 | 4.47 |
| 11 | 0 | 3 | 0 | 1 | 0 | 3.50 | 4.25 | 4.56 | 4.62 | 4.34 | 4.60 | 4.37 |
| 12 | 2 | 1 | 1 | 0 | 0 | 4.25 | 4.45 | 4.62 | 4.69 | 4.35 | 4.65 | 4.41 |
| 13 | 2 | 1 | 1 | 0 | 0 | 4.25 | 4.45 | 4.60 | 4.66 | 4.38 | 4.64 | 4.43 |
| 14 | 3 | 1 | 0 | 0 | 0 | 4.75 | 4.65 | 4.59 | 4.64 | 4.41 | 4.65 | 4.48 |
| 15 | 3 | 0 | 1 | 0 | 0 | 4.50 | 4.55 | 4.57 | 4.64 | 4.34 | 4.63 | 4.39 |
| 16 | 2 | 2 | 0 | 0 | 0 | 4.50 | 4.70 | 4.61 | 4.66 | 4.43 | 4.65 | 4.45 |
| 17 | 0 | 3 | 1 | 0 | 0 | 3.75 | 4.42 | 4.56 | 4.59 | 4.47 | 4.63 | 4.47 |
| 18 | 1 | 2 | 1 | 0 | 0 | 4.00 | 4.50 | 4.60 | 4.67 | 4.34 | 4.69 | 4.40 |
| 19 | 0 | 3 | 1 | 0 | 0 | 3.75 | 3.90 | 4.57 | 4.65 | 4.26 | 4.63 | 4.41 |
| 20 | 1 | 2 | 1 | 0 | 0 | 4.00 | 4.35 | 4.52 | 4.60 | 4.24 | 4.56 | 4.27 |
| 21 | 2 | 2 | 0 | 0 | 0 | 4.50 | 4.55 | 4.62 | 4.68 | 4.43 | 4.62 | 4.40 |
| 22 | 3 | 0 | 1 | 0 | 0 | 4.50 | 4.65 | 4.58 | 4.66 | 4.27 | 4.61 | 4.35 |
| 23 | 2 | 1 | 1 | 0 | 0 | 4.25 | 4.55 | 4.61 | 4.65 | 4.47 | 4.62 | 4.46 |
| Overall Column Average (in percentage %) | | | | | | 83.4% | 88.4% | 91.4% | 92.8% | 87.4% | 92.6% | 88% |
| 24 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 25 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 26 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 27 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 28 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 29 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

THE COURSE

1. Course objectives clear & reasonable
2. Learning experiences consistent with objectives
3. Learned a lot in this course
4. Course is generally interesting
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6. Assignments are clear and appropriate
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THE INSTRUCTOR

8. Appears knowledgeable & competent ...
9. Is well prepared for class
10. Conveys interest in subject
11. Presents ideas in an organized way
12. Evaluates work thoughtfully & fairly
13. Encourages initiative
14. Encourages participation
15. Is interested in students
16. Is available for help & advice

THE INSTRUCTOR

17. Challenges me to think
18. Is reliable in meeting class or present in online course
19. Returns graded tests & papers within a reasonable length of time
20. Explains difficult concepts fully
21. Tests/assessments were fair & a reflection of what we were responsible for
22. Encourages me to ask questions
23. Overall rating of this instructor

Online Course Questions

24. Course introduction video helped my readiness.
25. Course orientation module helped my readiness.
26. Course design was easy to follow and navigate.
27. Instructor encouraged interaction with classmates through discussion boards and/or group projects.
28. Graded assignments/exams provide accurate assessment of my knowledge of course content.
29. The course tools allowed me to monitor my progress towards meeting the established outcomes.

NOTE: 4.00 = 80%

RATING SCALE:

5 = Strongly Agree, 4 = Agree,
3 = Neutral, 2 = Disagree,
1 = Strongly Disagree

RATING SCALE:

Statement 23

5 = Excellent, 4 = Good, 3 = Average,
2 = Needs Improvement,
1 = Needs Substantial Improvement

Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: Administrative Project Solutions-TR

INSTRUCTOR: Rivera-Estronza, Lizzette

SUBJECT, COURSE NUMBER, SECTION: POFT 2331-3A1

CRN: 10607

DEPARTMENT: Business Technologies

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 5

ENROLLMENT: 6

DELIVERY METHOD: Paper

SEMESTER & YEAR: Spring 2019

| STATE- MENT | FREQUENCY OF RESPONSES | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|--|------------------------|---|---|---|---|--|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
| | 5 | 4 | 3 | 2 | 1 | THIS SECTION | ALL COURSES THIS INSTRUCTOR | ALL COURSES THIS DEPARTMENT | ALL COURSES THIS DEPT-PAPER | ALL COURSES THIS DEPT-ONLINE | COLLEGE- WIDE PAPER | COLLEGE- WIDE ONLINE |
| 1 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.40 | 4.59 | 4.63 | 4.43 | 4.62 | 4.44 |
| 2 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.53 | 4.59 | 4.61 | 4.49 | 4.63 | 4.47 |
| 3 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.30 | 4.53 | 4.55 | 4.45 | 4.56 | 4.35 |
| 4 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.40 | 4.48 | 4.51 | 4.36 | 4.49 | 4.27 |
| 5 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.60 | 4.58 | 4.60 | 4.48 | 4.61 | 4.43 |
| 6 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.30 | 4.59 | 4.63 | 4.44 | 4.59 | 4.39 |
| 7 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.50 | 4.58 | 4.62 | 4.45 | 4.62 | 4.45 |
| 8 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.35 | 4.66 | 4.72 | 4.44 | 4.74 | 4.49 |
| 9 | 2 | 2 | 0 | 1 | 0 | 4.00 | 4.15 | 4.61 | 4.66 | 4.41 | 4.68 | 4.41 |
| 10 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.45 | 4.63 | 4.70 | 4.35 | 4.71 | 4.47 |
| 11 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.25 | 4.56 | 4.62 | 4.34 | 4.60 | 4.37 |
| 12 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.45 | 4.62 | 4.69 | 4.35 | 4.65 | 4.41 |
| 13 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.45 | 4.60 | 4.66 | 4.38 | 4.64 | 4.43 |
| 14 | 4 | 0 | 0 | 1 | 0 | 4.40 | 4.65 | 4.59 | 4.64 | 4.41 | 4.65 | 4.48 |
| 15 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.55 | 4.57 | 4.64 | 4.34 | 4.63 | 4.39 |
| 16 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.70 | 4.61 | 4.66 | 4.43 | 4.65 | 4.45 |
| 17 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.42 | 4.56 | 4.59 | 4.47 | 4.63 | 4.47 |
| 18 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.50 | 4.60 | 4.67 | 4.34 | 4.69 | 4.40 |
| 19 | 3 | 1 | 1 | 0 | 0 | 4.40 | 3.90 | 4.57 | 4.65 | 4.26 | 4.63 | 4.41 |
| 20 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.35 | 4.52 | 4.60 | 4.24 | 4.56 | 4.27 |
| 21 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.55 | 4.62 | 4.68 | 4.43 | 4.62 | 4.40 |
| 22 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.65 | 4.58 | 4.66 | 4.27 | 4.61 | 4.35 |
| 23 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.55 | 4.61 | 4.65 | 4.47 | 4.62 | 4.46 |
| Overall Column Average (in percentage %) | | | | | | 88.6% | 88.4% | 91.4% | 92.8% | 87.4% | 92.6% | 88% |
| 24 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 25 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 26 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 27 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 28 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 29 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

THE COURSE

1. Course objectives clear & reasonable
2. Learning experiences consistent with objectives
3. Learned a lot in this course
4. Course is generally interesting
5. Text / supporting materials consistent with objectives stated in the syllabus
6. Assignments are clear and appropriate
7. Method of eval/grade policy was clearly explained

THE INSTRUCTOR

8. Appears knowledgeable & competent ...
9. Is well prepared for class
10. Conveys interest in subject
11. Presents ideas in an organized way
12. Evaluates work thoughtfully & fairly
13. Encourages initiative
14. Encourages participation
15. Is interested in students
16. Is available for help & advice

THE INSTRUCTOR

17. Challenges me to think
18. Is reliable in meeting class or present in online course
19. Returns graded tests & papers within a reasonable length of time
20. Explains difficult concepts fully
21. Tests/assessments were fair & a reflection of what we were responsible for
22. Encourages me to ask questions
23. Overall rating of this instructor

Online Course Questions

24. Course introduction video helped my readiness.
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27. Instructor encouraged interaction with classmates through discussion boards and/or group projects.
28. Graded assignments/exams provide accurate assessment of my knowledge of course content.
29. The course tools allowed me to monitor my progress towards meeting the established outcomes.

NOTE: 4.00 = 80%

RATING SCALE:

5 = Strongly Agree, 4 = Agree,
3 = Neutral, 2 = Disagree,
1 = Strongly Disagree

RATING SCALE:

Statement 23

5 = Excellent, 4 = Good, 3 = Average,
2 = Needs Improvement,
1 = Needs Substantial Improvement

Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: Internship- Business/Office Automation/T

INSTRUCTOR: Rivera-Estronza, Lizzette

SUBJECT, COURSE NUMBER, SECTION: POFI 2386-7A1

CRN: 10608

DEPARTMENT: Business Technologies

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 1

ENROLLMENT: 1

DELIVERY METHOD: URL/Email

SEMESTER & YEAR: Spring 2019

| STATE- MENT | FREQUENCY OF RESPONSES | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|--|------------------------|---|---|---|---|--|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
| | 5 | 4 | 3 | 2 | 1 | THIS SECTION | ALL COURSES THIS INSTRUCTOR | ALL COURSES THIS DEPARTMENT | ALL COURSES THIS DEPT-PAPER | ALL COURSES THIS DEPT-ONLINE | COLLEGE- WIDE PAPER | COLLEGE- WIDE ONLINE |
| 1 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.40 | 4.59 | 4.63 | 4.43 | 4.62 | 4.44 |
| 2 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.53 | 4.59 | 4.61 | 4.49 | 4.63 | 4.47 |
| 3 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.30 | 4.53 | 4.55 | 4.45 | 4.56 | 4.35 |
| 4 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.40 | 4.48 | 4.51 | 4.36 | 4.49 | 4.27 |
| 5 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.60 | 4.58 | 4.60 | 4.48 | 4.61 | 4.43 |
| 6 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.30 | 4.59 | 4.63 | 4.44 | 4.59 | 4.39 |
| 7 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.50 | 4.58 | 4.62 | 4.45 | 4.62 | 4.45 |
| 8 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.35 | 4.66 | 4.72 | 4.44 | 4.74 | 4.49 |
| 9 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.15 | 4.61 | 4.66 | 4.41 | 4.68 | 4.41 |
| 10 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.45 | 4.63 | 4.70 | 4.35 | 4.71 | 4.47 |
| 11 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.25 | 4.56 | 4.62 | 4.34 | 4.60 | 4.37 |
| 12 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.45 | 4.62 | 4.69 | 4.35 | 4.65 | 4.41 |
| 13 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.45 | 4.60 | 4.66 | 4.38 | 4.64 | 4.43 |
| 14 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.65 | 4.59 | 4.64 | 4.41 | 4.65 | 4.48 |
| 15 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.55 | 4.57 | 4.64 | 4.34 | 4.63 | 4.39 |
| 16 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.70 | 4.61 | 4.66 | 4.43 | 4.65 | 4.45 |
| 17 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.42 | 4.56 | 4.59 | 4.47 | 4.63 | 4.47 |
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| 21 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.55 | 4.62 | 4.68 | 4.43 | 4.62 | 4.40 |
| 22 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.65 | 4.58 | 4.66 | 4.27 | 4.61 | 4.35 |
| 23 | 1 | 0 | 0 | 0 | 0 | 5.00 | 4.55 | 4.61 | 4.65 | 4.47 | 4.62 | 4.46 |
| Overall Column Average (in percentage %) | | | | | | 100% | 88.4% | 91.4% | 92.8% | 87.4% | 92.6% | 88% |
| 24 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.20 | 4.14 | 0.00 | 4.14 | 0.00 | 4.25 |
| 25 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.20 | 4.22 | 0.00 | 4.22 | 0.00 | 4.30 |
| 26 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.50 | 4.37 | 0.00 | 4.37 | 0.00 | 4.34 |
| 27 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.40 | 4.26 | 0.00 | 4.26 | 0.00 | 4.44 |
| 28 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.30 | 4.37 | 0.00 | 4.37 | 0.00 | 4.38 |
| 29 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.60 | 4.45 | 0.00 | 4.45 | 0.00 | 4.45 |

THE COURSE

1. Course objectives clear & reasonable
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THE INSTRUCTOR

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RATING SCALE:

Statement 23

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2 = Needs Improvement,
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Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: Business Correspondence & Communication-

INSTRUCTOR: Rivera-Estronza, Lizzette

SUBJECT, COURSE NUMBER, SECTION: POFT 2312-2A1

CRN: 10609

DEPARTMENT: Business Technologies

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 5

ENROLLMENT: 7

DELIVERY METHOD: URL/Email

SEMESTER & YEAR: Spring 2019

| STATE- MENT | FREQUENCY OF RESPONSES | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|--|------------------------|---|---|---|---|--|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
| | 5 | 4 | 3 | 2 | 1 | THIS SECTION | ALL COURSES THIS INSTRUCTOR | ALL COURSES THIS DEPARTMENT | ALL COURSES THIS DEPT-PAPER | ALL COURSES THIS DEPT-ONLINE | COLLEGE- WIDE PAPER | COLLEGE- WIDE ONLINE |
| 1 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.40 | 4.59 | 4.63 | 4.43 | 4.62 | 4.44 |
| 2 | 3 | 1 | 0 | 0 | 0 | 4.75 | 4.53 | 4.59 | 4.61 | 4.49 | 4.63 | 4.47 |
| 3 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.30 | 4.53 | 4.55 | 4.45 | 4.56 | 4.35 |
| 4 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.40 | 4.48 | 4.51 | 4.36 | 4.49 | 4.27 |
| 5 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.60 | 4.58 | 4.60 | 4.48 | 4.61 | 4.43 |
| 6 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.30 | 4.59 | 4.63 | 4.44 | 4.59 | 4.39 |
| 7 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.50 | 4.58 | 4.62 | 4.45 | 4.62 | 4.45 |
| 8 | 1 | 3 | 0 | 1 | 0 | 3.80 | 4.35 | 4.66 | 4.72 | 4.44 | 4.74 | 4.49 |
| 9 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.15 | 4.61 | 4.66 | 4.41 | 4.68 | 4.41 |
| 10 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.45 | 4.63 | 4.70 | 4.35 | 4.71 | 4.47 |
| 11 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.25 | 4.56 | 4.62 | 4.34 | 4.60 | 4.37 |
| 12 | 3 | 1 | 0 | 1 | 0 | 4.20 | 4.45 | 4.62 | 4.69 | 4.35 | 4.65 | 4.41 |
| 13 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.45 | 4.60 | 4.66 | 4.38 | 4.64 | 4.43 |
| 14 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.65 | 4.59 | 4.64 | 4.41 | 4.65 | 4.48 |
| 15 | 3 | 1 | 1 | 0 | 0 | 4.40 | 4.55 | 4.57 | 4.64 | 4.34 | 4.63 | 4.39 |
| 16 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.70 | 4.61 | 4.66 | 4.43 | 4.65 | 4.45 |
| 17 | 4 | 0 | 1 | 0 | 0 | 4.60 | 4.42 | 4.56 | 4.59 | 4.47 | 4.63 | 4.47 |
| 18 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.50 | 4.60 | 4.67 | 4.34 | 4.69 | 4.40 |
| 19 | 1 | 1 | 1 | 1 | 1 | 3.00 | 3.90 | 4.57 | 4.65 | 4.26 | 4.63 | 4.41 |
| 20 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.35 | 4.52 | 4.60 | 4.24 | 4.56 | 4.27 |
| 21 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.55 | 4.62 | 4.68 | 4.43 | 4.62 | 4.40 |
| 22 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.65 | 4.58 | 4.66 | 4.27 | 4.61 | 4.35 |
| 23 | 4 | 0 | 0 | 1 | 0 | 4.40 | 4.55 | 4.61 | 4.65 | 4.47 | 4.62 | 4.46 |
| Overall Column Average (in percentage %) | | | | | | 87.8% | 88.4% | 91.4% | 92.8% | 87.4% | 92.6% | 88% |
| 24 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.20 | 4.14 | 0.00 | 4.14 | 0.00 | 4.25 |
| 25 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.20 | 4.22 | 0.00 | 4.22 | 0.00 | 4.30 |
| 26 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.50 | 4.37 | 0.00 | 4.37 | 0.00 | 4.34 |
| 27 | 2 | 2 | 0 | 1 | 0 | 4.00 | 4.40 | 4.26 | 0.00 | 4.26 | 0.00 | 4.44 |
| 28 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.30 | 4.37 | 0.00 | 4.37 | 0.00 | 4.38 |
| 29 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.60 | 4.45 | 0.00 | 4.45 | 0.00 | 4.45 |

THE COURSE

1. Course objectives clear & reasonable
2. Learning experiences consistent with objectives
3. Learned a lot in this course
4. Course is generally interesting
5. Text / supporting materials consistent with objectives stated in the syllabus
6. Assignments are clear and appropriate
7. Method of eval/grade policy was clearly explained

THE INSTRUCTOR

8. Appears knowledgeable & competent ...
9. Is well prepared for class
10. Conveys interest in subject
11. Presents ideas in an organized way
12. Evaluates work thoughtfully & fairly
13. Encourages initiative
14. Encourages participation
15. Is interested in students
16. Is available for help & advice

THE INSTRUCTOR

17. Challenges me to think
18. Is reliable in meeting class or present in online course
19. Returns graded tests & papers within a reasonable length of time
20. Explains difficult concepts fully
21. Tests/assessments were fair & a reflection of what we were responsible for
22. Encourages me to ask questions
23. Overall rating of this instructor

Online Course Questions

24. Course introduction video helped my readiness.
25. Course orientation module helped my readiness.
26. Course design was easy to follow and navigate.
27. Instructor encouraged interaction with classmates through discussion boards and/or group projects.
28. Graded assignments/exams provide accurate assessment of my knowledge of course content.
29. The course tools allowed me to monitor my progress towards meeting the established outcomes.

NOTE: 4.00 = 80%

RATING SCALE:

5 = Strongly Agree, 4 = Agree,
3 = Neutral, 2 = Disagree,
1 = Strongly Disagree

RATING SCALE:

Statement 23

5 = Excellent, 4 = Good, 3 = Average,
2 = Needs Improvement,
1 = Needs Substantial Improvement

CRN: 10608**SNS:** POFI 2386-7A1**Instructor:** Rivera-Estronza, Lizzette**Course Title:** Internship- Business/Office Automation/T**Dept:** Business Technologies**Delivery Method:** URL/Email**Comments or Suggestions:**

Mrs. Rivera is an amazing professor. I love that she is so understanding when it comes to working and going to school at the same time. I have enjoyed taking all of her classes.

CRN: 10606**SNS:** POFT 2301-1A1**Instructor:** Rivera-Estronza, Lizzette**Course Title:** Intermediate Keyboarding-MW**Dept:** Business Technologies**Delivery Method:** Paper**Comments or Suggestions:**

MRS RIVERA IS ALWAYS AVAILABLE FOR THE STUDENTS. RARELY MISSES AND VERY UNDERSTANDING

AWESOME INSTRUCTOR; VERY RELIABLE. ALWAYS THERE TO HELP WHEN NEEDED, ALSO IS VERY UNDERSTANDING AND FAIR WITH ASSIGNMENTS THAT ARE GIVEN. THIS IS THE TYPE OF INSTRUCTOR I WOULD LOVE TO HAVE THROUGHOUT MY WHOLE SEMESTERS UNTIL GRADUATION.

CRN: 10609**SNS:** POFT 2312-2A1**Instructor:** Rivera-Estronza, Lizzette**Course Title:** Business Correspondence & Communication-**Dept:** Business Technologies**Delivery Method:** URL/Email**Comments or Suggestions:**

Mrs. Rivera is an amazing professor. I really enjoy taking her classes. I love that she is understanding in all of the classes. Especially when it comes to working and going to school like I do.

This instructor was thrown into this course with very little time to prepare. She is using materials prepared by another instructor and is not familiar with the course nor the textbook materials. This is a writing class, yet she herself has a difficult time putting together a declaratory sentence with all the correct sentence structure, verbiage or punctuation. Since she is unfamiliar with the course and is not an "English major" by her own account, she was only able to grade assignments if the answer was exactly as it appears in the book (her words in her email to me, not my words). She seems to be a nice professor and I have nothing against her personally, I just think had she been given enough time to actually prepare for the class or had better English/Correspondence skills, I would have benefited from the class much more.

CRN: 10607**SNS:** POFT 2331-3A1**Instructor:** Rivera-Estronza, Lizzette**Course Title:** Administrative Project Solutions-TR**Dept:** Business Technologies**Delivery Method:** Paper**Comments or Suggestions:**

TOO MUCH PAPER WORK, LIGHTEN UP!

Construct Averages

All Course Sections for Instructor this Semester

Instructor = Rivera-Estronza, Lizzette

C-1 = Effective Communication
C-2 = Organization of Subject Matter
C-4 = Positive Attitude Toward Students
C-5 = Fairness in Exams and Grading
Q5 = Text & Materials Consistent

Q16 = Available for Help and Advice
Q18 = Reliable in Meeting Class
Q19 = Tests & Papers Returned
Q23 = Overall Instructor Rating
Note: 4.00 = 80%

| Department | Course Number | Method | Out | Back | C-1 | C-2 | C-4 | C-5 | Q-5 | Q-16 | Q-18 | Q-19 | Q-23 |
|------------|---------------|-----------|-----|------|------|------|------|------|--------|--------|--------|--------|--------|
| BSTC | POFT 1313-2A1 | URL/Email | 9 | 5 | 4.53 | 4.53 | 4.68 | 4.45 | 96.0% | 96.0% | 92.0% | 84.1% | 100.0% |
| BSTC | POFT 2301-1A1 | Paper | 6 | 4 | 4.30 | 4.00 | 4.50 | 4.17 | 90.0% | 90.0% | 80.0% | 75.0% | 85.0% |
| BSTC | POFT 2331-3A1 | Paper | 6 | 5 | 4.40 | 4.28 | 4.55 | 4.53 | 88.1% | 92.0% | 88.1% | 88.1% | 88.1% |
| BSTC | POFI 2386-7A1 | URL/Email | 1 | 1 | 5.00 | 5.00 | 5.00 | 5.00 | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| BSTC | POFT 2312-2A1 | URL/Email | 7 | 5 | 4.47 | 4.59 | 4.40 | 3.95 | 92.0% | 96.0% | 96.0% | 60.0% | 88.1% |

Average All Course Sections for This Instructor

| | | | | | | | | |
|------|------|------|------|-------|-------|-------|-------|-------|
| 4.46 | 4.41 | 4.56 | 4.30 | 92.0% | 94.0% | 90.0% | 78.0% | 91.0% |
|------|------|------|------|-------|-------|-------|-------|-------|